

Uttar Bihar Gramin Bank

Head Office, Kalambagh Chowk, Muzaffarpur

HO/GAD/11/2018-19/551

Date: 28.08.2018

Invitation for tender

Uttar Bihar Gramin Bank invites tender offers in sealed envelope superscribing "OFFER FOR POST-PAID CORPORATE MOBILE CONNECTION" from Cellular Operators for approx. 1500 post paid connection to be used at rural & urban branches/offices located within the area of North Bihar under 18 disricts i.e. Araria, Chapra, Dharbhanga, Gopalganj, Katihar, Kishanganj, Vaishali, Madhepura, Madhubani, West Champaran, East Champaran, Muzaffarpur, Purnea, Saharsa, Supaul, Sitamarhi, Sheohar and Siwan.

Date of commencement	29.08.2018 10.09.2018 up to 12:30 P.M.	
Last date and time for submission of Tender offer		
Opening of Tender	10.09.2018 at 01.00 P.M.	
Address of communication	General Manager Uttar Bihar Gramin Bank, Head Office, Sharma Complex, Kalambagh Chowk, Muzaffarpur (842 001)	

Qualification criteria for Cellular Operator:

- Only Cellular operator working in Bihar having an office at Muzaffarpur.
- Availability of smooth connectivity especially in North Bihar.
- Cellular operator should possesses GSM technology/Advance technology.

Cellular operator should mention the following.

- Availability of Network at remote villages of 18 districts of north Bihar.
- Availability of Network at our branch / Office location.
- No. of own tower installed for smooth connectivity.
- No. of rental tower shared for connectivity.
- Customer service outlet at the location of 18 district head quarters.
- Payment options. (We have 14 Regional Offices under the area of operation of the Bank.
 Cellular operator would send the region wise monthly bill to each regional office and after recommendation of Regional Managers, Head Office will make the payment.)
- Unlimited call among CUG should be free for all the below mentioned plan.
- Cellular operator providing 4 G services should mention the plan of providing Handset/ Mobile phone (Volt E) with each connection.
- All monthly rental plan should include the facility of providing free caller tune of UBGB.

Cellular operator should enclose their plan in a separate sealed envelope on the format given below.

Plan	Plan 1	Plan 2
Monthly Rental	Upto Rs. 200 (Incusive of all taxes)	Upto Rs. 300 (Inlcusive of all taxes)
Approx No. of Connection	900	600
Free usage		
(a) SMS		
(b) Data usage (3G/4G)		
(c) Local Call		
(d) National Call		
(e) Roaming incoming		
(f) Roaming outgoing		
(g) Other Facilities if any may be specified		

There will be capping on usage in each of the above plan. Bank will not pay any extra bill other than fix monthly rental plan which is inclusive of all types of taxes.

The Bank reserves the right to reduce/enhance the number of connections; accept/reject any or all the offers; Discontinue any/all connections at any time without assigning any reason whatsoever. In case of any dispute jurisdiction will be restricted to Muzaffarpur, Bihar only.

(Rajesh Kumar) General Manager